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# HAWK EYE SECURITY SERVICES

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YOUR SECURITY | OUR PRIORITY



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AN ALL-IN-ONE  
SECURITY AND FACILITY  
MANAGEMENT SHOP



## HAWK EYE SECURITY SERVICES

Your Security, Our Priority

### ABOUT US

Hawk Eye Security Services is an ISO 9001: 2015 certified and trusted entity in the service domain, providing integrated solutions for security and facility management services (FMS) for a broad range of sectors including residential, commercial, corporates, industries, healthcare, educational institutions, banks, govt institutions/PSUs, shopping complexes, malls, real estate, retail chains, hospitality, airports, warehouses etc.

Ranging from security services (including guarding services, access control, gate management, monitoring, surveillance, patrolling, round the clock vigilance, quick emergency response, prevention of theft, vandalism, espionage or any unlawful activities) to the facility management services (including housekeeping, horticulture, building maintenance, technical services), manpower outsourcing and other plethora of services, we act as a one-stop-shop with integrated and innovative solutions to fulfil all our customers' needs.

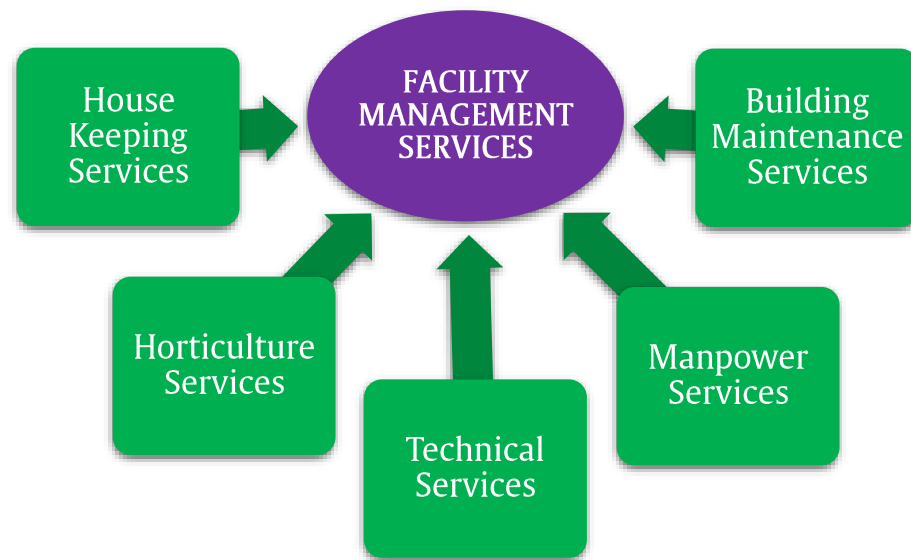
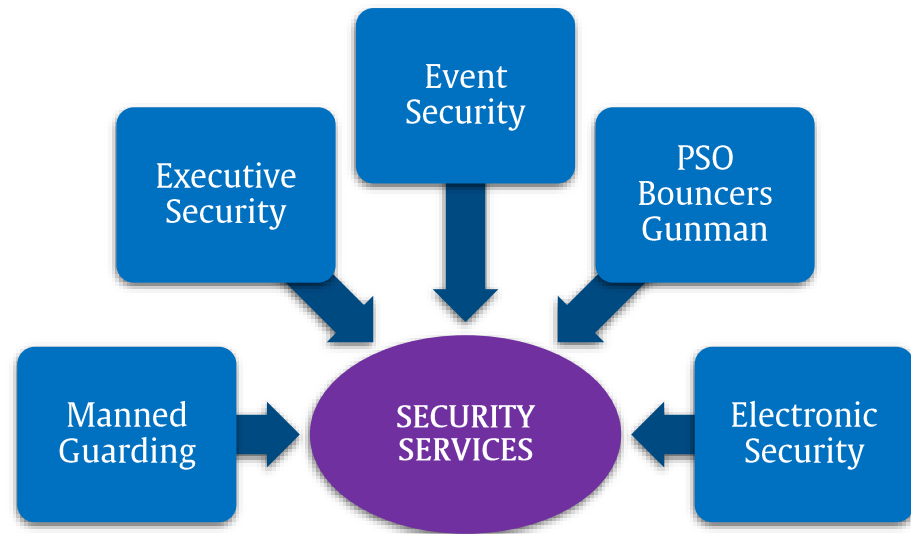
### VISION & MISSION

We envision to provide a secure environment to our clients' premises by safeguarding people, assets & surroundings by mitigating security risks through our trained team while adhering to all rules, regulations and safety protocols. We strive to provide a clean & smooth working environment by offering most professional, innovative and efficient facility management services to achieve a leadership position in the market. We aim to become a preferred brand across businesses by setting a quality benchmark that exceeds the outlook of our valued customers. The key objective is to offer highest level of customer satisfaction with cost effective and trusted security/facility services to every vertical and segment.



## KEY SERVICES

- ✓ Security and Facility Management Services (FMS) for all kind of residential societies, apartments, housing units, villas, communities and complexes
- ✓ Security/FMS for corporates, factories, industries and manufacturing units
- ✓ Security/FMS for all types of educational institutions including schools, colleges, universities etc.
- ✓ Security/FMS for hospitals, healthcare units and medical centers
- ✓ Security/FMS for shopping complexes, commercial malls, banks & financial institutions, ATMs, retail chain stores
- ✓ Security for Govt/PSU institutions under different ministries & departments
- ✓ Executive/Personal security (Bouncers PSOs/Gunman) for escorting of VIPs executives, delegates, celebrities, high profile persons or public figures
- ✓ Security for all kind of shows, functions, concerts, events and gatherings
- ✓ Security for all types of real estate properties, construction sites and all assets within a site/premises
- ✓ Security for warehouses, godowns, stockrooms and large storage facilities
- ✓ Electronic security solutions—CCTV, access control systems, intrusion/fire alarm systems etc.



## WHY CHOOSE US

- ✓ Highly trained, disciplined and well supervised staff meeting industry specific standards and parameters.
- ✓ One stop integrated shop for all kind of security/facility management services across a wide spectrum of sectors
- ✓ Efficient yet cost effective, tailor-made and customized solutions
- ✓ 100% statutory compliance adhering to all rules, regulations & labor laws
- ✓ Stringent screening & selection process followed by rigorous training programs to produce a specialized workforce for each of the offered service
- ✓ Constant & close supervision of service quality and conduct of the entire staff
- ✓ Strict adherence to timelines with 24x7 support to provide seamless services
- ✓ In-house as well as outsourced training facilities by certified trainers/resource persons for imparting pre and post induction trainings & skill enhancement
- ✓ Upgradation sessions to inculcate personality aspects including soft skills, team work, etiquettes, grooming, hygiene, building trust with client etc.
- ✓ Use of state-of-the-art technology and equipment with innovative practices
- ✓ Regular feedbacks, reports and audits to ensure consistent performance and best customer experience



## SELECTION & TRAINING PROCESS

Every security and facility staff member is selected carefully through a stringent selection process that includes initial assessment through face-to-face interview, expertise/skills tests, predefined physical standards, documentation and detailed background & credentials checks. Before deployment, every fresh recruit undergoes a multi-stage rigorous training program that meets industry-specific norms. We produce a dedicated workforce by conducting induction training, skill enhancement training, refresher sessions, site-specific training, dedicated training for supervisors/field officers/shift incharges and daily basis briefings/instructions. Training modules are followed by evaluation process and performance reviews.

## SELECTION PROCESS



### PERSONAL INTERVIEW

- Face to face interview
- Assessment of personality & aptitude
- Physical standards for security services:  
Min. height- 5' 7", Age limits: 20-45 yrs



### SKILL ASSESSMENT

- Basic evaluation of the expertise in the relevant area
- Skill tests in the field
- Evaluation of previous experience



### BACKGROUND SCRUTINY

- Qualification/experience certificates check
- Original Identity document check
- Criminal background/Police verification
- Physical verification of residential address



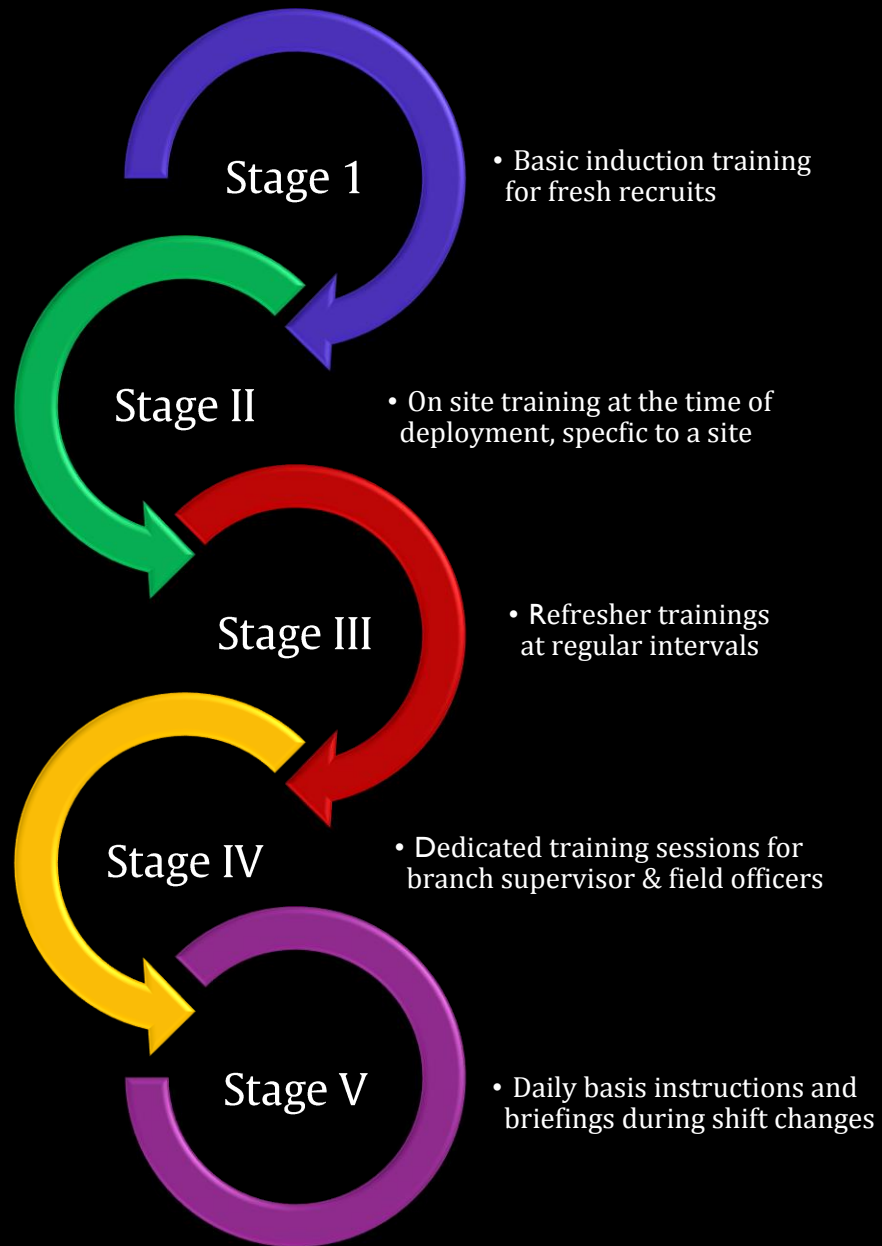
### TRAINING & DEPLOYMENT

- Physical/Medical fitness assessment
- Induction training & performance review
- Site specific instructions/training
- Deployment





## TRAINING PROCESS





## UNRIVALED SERVICE QUALITY

Hawk Eye facilitates intelligent management of property and people to its clients with customized solutions. We thrive on delivering unbeatable cost-effective pricing models without compromising service quality. We endeavor to make optimum utilization of available resources, enhancing the productivity and operations up to 100% customer satisfaction. We have a dedicated team of trained and skilled professionals for security and each of the service under our facility management services supported with 24x7 round the clock assistance. We cater your security needs with highly trained, disciplined & well-supervised personnel who always remain vigilant to deter any security threat. Our facility services are unmatched in the marketplace wherein we provide separate team of experts and skilled

## OUR COMMITMENT

At Hawk Eye, we deliver unparalleled services with cost saving models, strictly within the specified timelines. We assist our customers to meticulously assess current and future aspects of their prospective services, thereby delivering tailor-made solutions that are designed specifically to apt our clients' requirements. Our job does not end in providing well-trained and committed staff to our clients but we ensure that deputed staff consistently delivers up to the expected services. We regularly update our quality management system for constant upgradation of service standards and to ensure continuous execution of innovative practices

operators for performing end-to-end operations and services including housekeeping, deep cleaning, floor maintenance, horticulture and landscapes, building maintenance services (including repair/maintenance of building structures, operation and maintenance of electrical/mechanical systems, sanitary and plumbing etc), parking management, support staff manpower services for administrative operations/office works and many other services under our umbrella of facility services. Our proactive supervision team conducts constant monitoring, day/night surprise checks, takes regular client feedbacks & reviews, conducts performance audit of each and every staff member and takes necessary actions accordingly. This ensures a complete peace of mind to our client management so that they can concentrate & focus on their core issues.





## HAWK EYE SECURITY SERVICES

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Hawk Eye Security Services is fully compliant to all labor laws and is duly registered with all legal compliances as per the rules, regulations and guidelines issued by the state and central government. Hawk Eye is PSARA licensed and is registered/certified with MSME, ISO 9001: 2015, EPF, ESI, GST, Shop & Establishment Act, CAPSI



## REACH US



**Branch Office:**

508, 5th Floor, ASF  
Insignia Tower B2,  
Gurugram, Haryana



**Head Office:**

The Resort, Sector 75  
Faridabad, Haryana



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